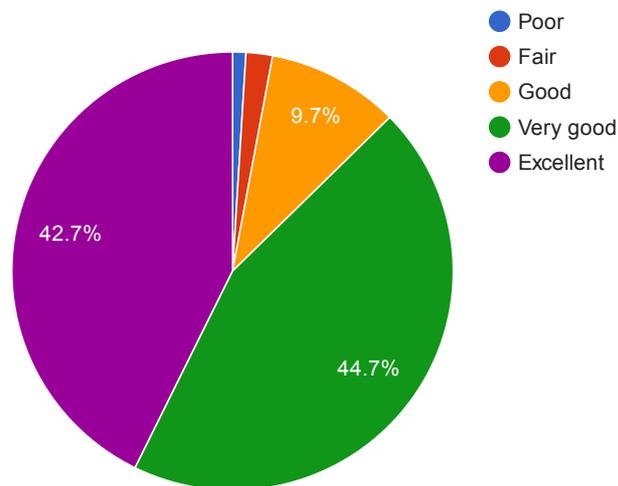


Patient Satisfaction Survey Results

Warman-Freed Pharmacy

**87% of our customers
rate our service as Very good or Excellent**



Where did we do best?

Our customers rated our pharmacy

Very good in:

- The comfort and convenience of the waiting areas (e.g. seating or standing room)
- The cleanliness of the pharmacy
- Time waiting to provide prescriptions and/or any other NHS services you required

Where can we improve?

We'll keep working hard to keep our level of service

We continue to strive to improve our service to you.

Patient Satisfaction Survey undertaken during April 2017 - March 2018 in a sample of 103 patients visiting Warman-Freed Pharmacy.

Age (years)	16-19	20-24	25-34	35-44	45-54	55-64	> 65
Percent	3.88%	5.83%	29.13%	31.07%	16.5%	10.68%	2.91%

Male respondents 51.46%, Female 48.54%

62% of patients accessing the pharmacy for themselves